

CASE STUDY

LOWMOOR NURSING HOME

*Financial Automation & On-demand Insights
in 24 Days with Sage Intacct!*



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CARING FOR OUR COMMUNITY

Lowmoor Nursing Home were seeking an upgrade of their accounting solution, prioritising automation of repetitive tasks and real-time insights into cash flow position. This case study shares the challenges they faced and the journey and results of implementing cloud solution Sage Intacct with Acuity24.

The Challenge

With two care homes and management accounts to manage, repetitive, time-consuming manual tasks were overwhelming the finance team and draining their focus. Cash flow visibility and debt management were also challenging, leading Lowmoor to assess their options for a more comprehensive financial management solution.

They needed a solution that offered:

- **Workflow automation** to save time, reduce the risk of manual errors and improve efficiency.
- **Streamlined banking processes** to aid in debt management and improve cash-flow visibility.
- **Reduced IT and operating costs** via a cloud-based system as opposed to on-premises solutions.
- **Real-time reporting** to help meet tight deadlines.



The Solution

Having used Sage for over 30 years, Finance Manager, Jane was keen to continue using a Sage product as the experience had been so positive and served them well. Sage Intacct was a natural progression from Sage 50, as it offered specific benefits they were looking for, including:

- Streamlining workflows through automation.
- Access to live data for variance analysis and a faster month end close.
- Lower operating and IT costs as Intacct is fully cloud-based with no upgrade or maintenance costs.

Full Implementation in just 24 Days

Having been recommended as a Sage Intacct Partner by Sage, Lowmoor chose Acuity24 to implement Intacct and manage the migration process.

Lowmoor's migration was part of Acuity24's rapid onboarding process, which is designed to deliver a fuss-free migration to Sage Intacct in just 24 days. The implementation is conducted in a way that enables customers to adopt and on-board Sage Intacct into the business with full training and support throughout and to begin reaping the benefits of using Intacct without delay.

On their experience of working with Acuity24, Jane stated:

"The way they worked closely with me in understanding our accounting procedures and the complex spreadsheets was out of this world and we could not praise them highly enough on this."

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The Results

A few months into using Sage Intacct, Lowmoor Nursing Home have identified numerous benefits, which they describe as:

- "The difference in producing AP and AR invoices has been amazing – an immense improvement."
- "The complicated payroll journals (being a four-weekly payroll) have greatly improved with the memorised and recurring functions."
- "In the old system every transaction needed to be keyed manually into Excel – now you just pick a date and the system instantly generates the financial report for you."

We're so pleased Lowmoor Nursing Home are reaping the benefits of upgrading to Sage Intacct with us and look forward to supporting Jane and the team into the future!



GET IN TOUCH

Interested in seeing the potential benefits of Sage Intacct for your business?

[Arrange a Call or Demo](#)

Explore our Resources including video tutorials, guides and more on Intacct's features:

[Visit Resources Page](#)